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North Shore Auto School Terms Of Service:

North Shore Auto School is in the business of providing a service, namely the service of providing training and knowledge. All services are by appointment only, and must be paid in advance. Students are expected to come prepared for their appointments, to bring all necessary documents to complete their training, including, but not limited to: NYS Photo Permit, NYS License, 5-Hour Course completion certificate, MV-262 Supervised Driving form.

Expiration:

All in-car driving lesson and road test packages expire one calendar year from the purchase date.

Payment Terms:

If a customer prefers to pay a "PACKAGE PRICE" the payment is due in full before the second day of instruction. If not paid in full, the 45 minute or "STANDARD" price will be charged for each lesson. You will receive a receipt showing proof of payment. A receipt is given for all transactions.

Cancellation Of Driving Lessons:

Lessons are made on a reserved basis. Our drivers are only paid for the time they train. If a student is a "no show", has no permit or cancels a class without calling at least 24 hours before their lesson, our driving instructor is out of work for that time period. If you book a lesson the same day as the appointment, the 24-hour rule still applies. In such cases you forfeit that lesson, and that prepaid lesson will be charged. Any further lessons needed to complete your program will require an additional prepaid "STANDARD" price.

Refund Policy

If you purchased a package, your refund will be the amount you paid minus (the number of lessons you took times "STANDARD" cost per lesson) minus the "STANDARD" price of any other item in the package that you used. There will also be a service fee of 10% of the total original purchase price.

